

PRIVACY POLICY

Effective Date: 1st July, 2021

This website is owned and operated by Lighthouse Learning Private Limited (“**Company**”). The Company is committed to protecting the privacy and security of your personal information. This Privacy Policy explains the privacy practices and policies adopted by the Company.

By accessing or using the website, you agree that you have read, understood and accepted the terms of this Privacy Policy.

This Privacy Policy and any other policies, that may be published on the website from time to time are to be read together and form one single legally binding agreement between you and the Company.

What Information May Be Collected

The Company does not mandatorily collect any information from You. If You wish to connect with us and know more about Our offerings and services, you may enter information such as Your name, contact details, company name and the query you have. You understand that some of this information may be identifiable and hence you fully agree to and understand this privacy policy and furnish your informed and voluntary consent before submitting any information on the website. We shall not be responsible to obtain separate consent form from you and your submission of information is deemed to be your consent to this privacy policy.

How does the Company collect the data

You willingly consent to provide the Company your personal data when you provide Your personal data on the website. You also consent to sharing your personal data with the Company when you consent to receive any promotional offers or communications related to marketing. Some data such as your browser type, internet protocol address used, your usage habits may be automatically collected by the Company using cookies. Cookies are tiny bits of information which a website sends to Your computer resource. We use Cookies to provide you with a more personalized experience on the website. You can change Your browser settings and choose to disable sharing of information through cookies.

What Purposes is the Data Collected Used For?

The purposes for which the Company uses the data collected are:

- To verify your identity.
- To connect on a personalized level with potential clients of the Company.
- To make your experience on the website more user-friendly and to provide you a rich personalized user interface.
- To apprise you of any promotional offers, new products/services/offerings or ongoing discounts in our various franchise institutions, if you have chosen to receive such communication.

You agree that the aforementioned purposes are valid and give Your informed consent to the collection of data for such purposes.

How long will the data collected be retained by the Company?

The Company shall not retain your data longer than is required under the applicable law.

Any information that is provided by you may be retained by the Company solely and exclusively for:

- (i) Providing or attempting to provide any services.
- (ii) For meeting its obligations under applicable law.
- (iii) For providing any promotional or advertising materials to you, if you have chosen to subscribe to the same.

The Company may be compelled to retain your information for a short duration of time, even if you have stopped accessing/using the website to meet its obligations under applicable laws, if any.

You may at any point of time choose to withdraw your consent granted to the website for the purposes of collecting and storing your information. You may signify your willingness to withdraw by writing to us at connect@lighthouse-learning.com

Processing of the data collected by the Website

All data that is shared by you on the website may be processed by the Company, solely for the purposes of providing you the services as offered on the website and to answer the queries you have raised. You can choose to at any point of time to revoke your consent for the processing of the data shared by you on the website, by sending an email to connect@lighthouse-learning.com

Whom does the Company share your personal data with?

The Company may share your personal data, with:

- a) **Employees/Consultants:** The Company may share your information with its employees and consultants, solely for the purposes of answering your queries and apprising you about our services and offerings.
- b) **Compliance with law:** The Company can share your information when compelled by a government agency, law, regulation, a court or other legal process.

Rights of the Data Subject

You shall have the following rights under this Privacy Policy:

- a) Right to Request access to your personal data: You may, during anytime, after You have given Your consent to the collection of Your data, may request the access to the same, by sending an email to connect@lighthouse-learning.com The Company shall provide you with a reasonable access to Your data within 7 working days or within such timeline as mandated under the applicable law.
- b) Right to Request correction of your data: You may, during anytime, after You have given Your consent to the collection of Your data, may request the correction of the same, by sending an email to connect@lighthouse-learning.com Please note that failure to do so, shall be Your sole responsibility and the Company shall not be responsible for any incorrect information that You may have supplied.
- c) Request erasure of your data.
- d) Right to demand erasure or deletion of your data.

- e) Right to restrict processing of data: You may at anytime, after You have given consent to the collection of data, request the Company to process or not to process the same in a specific manner. You may send an email to connect@lighthouse-learning.com in order to request the same. Subject to the applicable law, the Company shall make all reasonable efforts to meet Your request at the earliest. However, You agree, that there could be genuine delays in immediately meeting this request, hence You agree to provide the Company 30 working days to implement Your request.
- f) Right to request transfer of data: You may request to get Your data transferred from one jurisdiction to the other. However, please note that the Company shall not take responsibility if the jurisdiction where You wish Your data to be transferred has inadequate data protection laws or measures.

How do we protect your information?

We protect Your information by employing the following measures:

- a. We have put in place various physical and technical security measures to protect the personal data we collect from you.
- b. We update our website routinely to assess any potential security threats.
- c. Our website is SSL certified (SSL certification is a measure to authenticate genuine and verified websites).
- d. We ensure that those with whom we share your personal information do not unauthorizedly disclose it to any third-party

You acknowledge and agree, that the Company cannot possibly guarantee 100% protection against loss of information. As internet is susceptible to unforeseen security issues, We can only make reasonable efforts to protect Your personal data, but cannot give an absolute guarantee regarding the same. We shall not be liable in the event, Your personal information is unauthorizedly disclosed on account of improper use or disclosure, unauthorized modification and unlawful destruction or accidental loss of information, or any security breach which is beyond the reasonable control of the Company.

Third Party Websites

The website may contain links to third-party websites. If You choose to click on such links, You would be re-directed to a third-party website. Please note that, Our terms of use and privacy policy cease to apply as and when You are redirected to a third party website. You are advised to read the privacy policy of such third-party website before You submit any personal data on such a website. We shall not be responsible for any loss of information which may occur on such third-party websites.

Changes to Privacy Policy

There may be changes to this Privacy Policy from time to time. The last effective date shall be highlighted at the top of policy information.

Miscellaneous Provisions

Severability: If any part of this Privacy Policy becomes invalid or unenforceable due to any reason whatsoever, that shall not render the entire Privacy Policy invalid or unenforceable.

Force Majeure: The Company shall not be responsible for any cessation, interruption or delay in the performance of its obligations hereunder due to events including but not limited to earthquake, flood, fire, storm, natural disaster, pandemic/epidemic, act of God, war, terrorism, armed conflict, labour strike, lockout/boycott, interruptions, loss or malfunctions of software or hardware, virus or trojan attack or any such event which may be beyond the reasonable control of the Company. Upon occurrence of such events, The Company may at any time, at its sole discretion and without advance notice to you, cease operation of the website.

Governing Law; Jurisdiction: This Privacy Policy is governed by the provisions of Indian law and is subject to the jurisdiction of the courts at Mumbai.

Redressal of Grievances

If you have any questions or grievances regarding about our website, the content thereof, our data handling policies, or about our Services, you can reach out to The Grievance Officer of the Company customer support at connect@lighthouse-learning.com